



2023 overview

- The City of Maple Grove established Maple Grove Transit (MGT) in June 1990 currently offering the the EXPRESS and MY RIDE service.
- The city's transit administrator conducts operations oversight, transit planning, facility management, administration, customer service, and marketing. MGT has a Transit Commission to provide user input into the operation and planning of the system.
- The EXPRESS service offers commuter trips to and from Minneapolis. The [EXPRESS brochure](#) provides all the details you need to know about riding these buses including route numbers, trip schedule, and service map.
- The EXPRESS service utilizes two transit stations as its primary park-and-rides lots. The Maple Grove Transit Station serving Route 781, 784, & 789 has a three-level 926-stall parking ramp and an indoor, climate-controlled waiting area. Parkway Station serving Route 785 has an 800-stall parking ramp with an indoor station.
- The EXPRESS bus fleet consists of eleven 66-passenger articulated buses, twenty 45-passenger coach buses, and eight 38-passenger standard transit buses. All buses have free Wi Fi service.
- Maple Grove follows the regional fixed route fare structure. Peak express bus trips are \$3.25. MGT accepts all Metro Passes, GoTo Card, and U Passes, which are available online or at the Maple Grove Cub. Mobile fares are available through the Metro Transit app.
- The MY RIDE service is an advance reservation, shared-ride, curb-to-curb service available to the general public weekdays from 6 a.m. to 6 p.m. and Saturday 7 a.m. to 4 p.m. [View the service brochure](#).
- The MY RIDE service area is within the City of Maple Grove boundaries, plus service to the cities of Osseo, Brooklyn Park, and Brooklyn Center; Robbinsdale Transit Center; Crystal Shopping Center; Plymouth Transit Center on Highway 55; West Health Campus in Plymouth; and CROSS Services in Rogers. Either the trip origin or destination must include a location within Maple Grove.
- The MY RIDE cash fare is \$3.00 per one-way ride or \$2.00 when using the 10-ride ticket or mobile pass. There are nine small vehicles used in this service. Mobile apps are available to book, manage, and pay for rides.
- Riders cite the following reasons why they use Maple Grove Transit: Frequent and convenient service, faster commute than driving, hassle free commute, economical, environmentally friendly, Guaranteed Ride Home program, and great customer service.
- The annual operating budget exceeds \$5 million and the primary funding source is from the State of Minnesota's motor vehicle sales tax revenue.
- Since its inception in 1990, Maple Grove Transit has provided 17 million rides.
- The Maple Grove Transit website is maplegrovetransit.org.
- For more information, contact the transit administrator at transit@maplegrovemn.gov or 763-494-6005.

MAPLE GROVE TRANSIT

Our commitment . . .

Commitment to accessibility - Providing people of all mobility levels with access to our bus service and facilities is a commitment and a priority for the City of Maple Grove and Maple Grove Transit. All of our transit services and facilities are fully compliant with the American's Disabilities Act (ADA) and are fully accessible. A complaint procedure has been established to meet the requirements of ADA law. The complete commitment to accessibility policy and ADA complaint form can be found at maplegrovetransit.org or through the transit administrator at 763-494-6005 or transit@maplegrovern.gov.

Commitment to fairness - The City of Maple Grove pledges that you will have access to all Maple Grove Transit programs, services, and benefits without regard to race, color, national origin, sex, age, disability, or socioeconomic status. The City of Maple Grove will not tolerate discrimination by its employees or entities it contracts with for products and services. These rights are guaranteed to you under Title VI of the Civil Rights Act of 1964. If you believe that you have been discriminated against in relation to Maple Grove Transit because of your race, color, national origin, sex, age, disability, or socioeconomic status, you may file a written complaint with the City of Maple Grove at this address: City Administrator, City of Maple Grove, 12800 Arbor Lakes Parkway, Maple Grove, MN 55369

Minnesota Relay 711 - Minnesota Relay 711 is a free service providing telephone accessibility to people who are hard of hearing, deaf, deafblind, or speech disabled. Dial 711 to make a relay call, which is a toll-free, nationwide relay access number. Once connected to the relay service, inform the communications assistant of the type of relay call you wish to make (i.e. HCO, VCO, STS, Spanish, etc.).

Fully accessible fleet and facilities



Coach Bus – 2011 MCI



Small Bus – 2018 StarTrans



40-Foot Transit Bus – 2013 Gillig



Articulated Bus – 2015 New Flyer

