

781 Monday – Friday only

South to Downtown Minneapolis

| Trip Number | Maple Grove | | Downtown Minneapolis (drop-off times*) | | |
|-------------|------------------------------------|------------------------------------|--|------------------------|-------------------------|
| | Maple Grove Transit Station Arrive | Maple Grove Transit Station Depart | 4th Street & Hennepin Ave | Marquette Ave & 8th St | Marquette Ave & 10th St |
| AM 1 | 5:02 | 5:05 | 5:25 | 5:29 | 5:31 |
| 2 | 5:27 | 5:30 | 5:50 | 5:54 | 5:56 |
| 3 | 5:56 | 5:59 | 6:19 | 6:23 | 6:25 |
| 4 | 6:14 | 6:17 | 6:38 | 6:43 | 6:45 |
| 5 | 6:25 | 6:28 | 6:49 | 6:54 | 6:56 |
| 6 | 6:33 | 6:36 | 6:57 | 7:02 | 7:04 |
| 7 | 6:44 | 6:47 | 7:08 | 7:13 | 7:15 |
| 8 | 6:50 | 6:53 | 7:14 | 7:19 | 7:21 |
| 9 | 6:57 | 7:00 | 7:21 | 7:26 | 7:28 |
| 10 | 7:09 | 7:12 | 7:34 | 7:39 | 7:41 |
| 11 | 7:12 | 7:15 | 7:37 | 7:42 | 7:44 |
| 12 | 7:16 | 7:19 | 7:41 | 7:46 | 7:48 |
| 13 | 7:27 | 7:30 | 7:54 | 7:59 | 8:01 |
| 14 | 7:38 | 7:41 | 8:05 | 8:10 | 8:12 |
| 15 | 7:56 | 7:59 | 8:22 | 8:27 | 8:29 |
| 16 | 8:06 | 8:09 | 8:31 | 8:36 | 8:38 |
| 17 | 8:17 | 8:20 | 8:41 | 8:46 | 8:48 |
| 18 | 8:27 | 8:30 | 8:51 | 8:56 | 8:58 |
| 19 | 8:37 | 8:40 | 9:01 | 9:06 | 9:08 |
| 20 | 11:24 | 11:26 | 11:48 | 11:52 | 11:54 |

North to Maple Grove

| Trip Number | Route Branch | Downtown Minneapolis (pick-up times) | | | Maple Grove |
|-------------|--------------|--------------------------------------|------------------|-----------------------|-----------------------------|
| | | 2nd Ave & 10th St | 2nd Ave & 6th St | 3rd St & Hennepin Ave | Maple Grove Transit Station |
| PM 1 781P* | | 12:16 | 12:19 | 12:23 | 12:41 |
| 2 | | 2:16 | 2:19 | 2:23 | 2:41 |
| 3 | | 2:45 | 2:48 | 2:52 | 3:11 |
| 4 | | 3:14 | 3:18 | 3:22 | 3:45 |
| 5 | | 3:37 | 3:41 | 3:45 | 4:08 |
| 6 | | 3:56 | 4:00 | 4:04 | 4:27 |
| 7 | | 4:05 | 4:09 | 4:13 | 4:36 |
| 8 | | 4:10 | 4:14 | 4:18 | 4:41 |
| 9 | | 4:14 | 4:18 | 4:23 | 4:46 |
| 10 | | 4:19 | 4:23 | 4:28 | 4:51 |
| 11 | | 4:29 | 4:33 | 4:38 | 5:01 |
| 12 | | 4:40 | 4:44 | 4:49 | 5:12 |
| 13 | | 4:49 | 4:53 | 4:58 | 5:21 |
| 14 | | 5:00 | 5:04 | 5:09 | 5:32 |
| 15 | | 5:11 | 5:15 | 5:20 | 5:43 |
| 16 | | 5:23 | 5:27 | 5:32 | 5:55 |
| 17 | | 5:36 | 5:39 | 5:43 | 6:06 |
| 18 | | 6:06 | 6:09 | 6:13 | 6:33 |
| 19 781P* | | 6:36 | 6:39 | 6:43 | 7:03 |

* 781P trips continue to Parkway Station arriving at 12:51 PM and 7:13 PM

Shaded times indicate rush-hour fares

* Drop-off Times: All drop-off times are "estimated" times, which can vary widely due to traffic conditions. When arriving early to a drop-off time point, a bus driver is not required to wait until the listed time for that time point before leaving.

RIDER ALERT

Due to factors related to the COVID-19 pandemic, Routes 780, 782, 783, 788 and the 781A route branch have been suspended until further notice.

For up-to-date information on service and policy changes not covered in this document, please see "Rider Alerts" at www.maplegrovetransit.org

785 Mon – Fri only

South to Downtown

| Trip Number | Maple Grove | | Downtown Minneapolis (drop-off times*) | | |
|-------------|------------------------|------------------------|--|------------------------|-------------------------|
| | Parkway Station Arrive | Parkway Station Depart | 4th Street & Hennepin Ave | Marquette Ave & 8th St | Marquette Ave & 10th St |
| AM 1 | 5:47 | 5:50 | 6:15 | 6:19 | 6:21 |
| 2 | 6:17 | 6:20 | 6:45 | 6:50 | 6:52 |
| 3 | 6:37 | 6:40 | 7:06 | 7:11 | 7:13 |
| 4 | 7:07 | 7:10 | 7:40 | 7:45 | 7:47 |
| 5 | 7:37 | 7:40 | 8:10 | 8:15 | 8:17 |
| 6 | 8:12 | 8:15 | 8:40 | 8:45 | 8:47 |

North to Maple Grove

| Trip Number | Downtown Minneapolis (pick-up times) | | | Maple Grove |
|-------------|--------------------------------------|------------------|-----------------------|-----------------|
| | 2nd Ave & 10th St | 2nd Ave & 6th St | 3rd St & Hennepin Ave | Parkway Station |
| PM 1 | 3:13 | 3:17 | 3:21 | 3:43 |
| 2 | 3:38 | 3:42 | 3:46 | 4:11 |
| 3 | 4:08 | 4:12 | 4:16 | 4:41 |
| 4 | 4:38 | 4:42 | 4:47 | 5:12 |
| 5 | 5:07 | 5:11 | 5:16 | 5:41 |
| 6 | 5:37 | 5:40 | 5:44 | 6:09 |

Additional midday and evening trips from downtown to Parkway Station are available via Route 781P.

Shaded times indicate rush-hour fares

789 Mon – Fri only

South to U of M

| Trip Number | Maple Grove | | U of M (drop-off times*) | | |
|-------------|------------------------------------|------------------------------------|--------------------------|---------------|-------------------------|
| | Maple Grove Transit Station Arrive | Maple Grove Transit Station Depart | Anderson Hall | Coffman Union | Oak St & University Ave |
| AM 1 | 6:55 | 6:57 | 7:24 | 7:26 | 7:29 |
| 2 | 8:01 | 8:03 | 8:31 | 8:33 | 8:36 |

North to Maple Grove

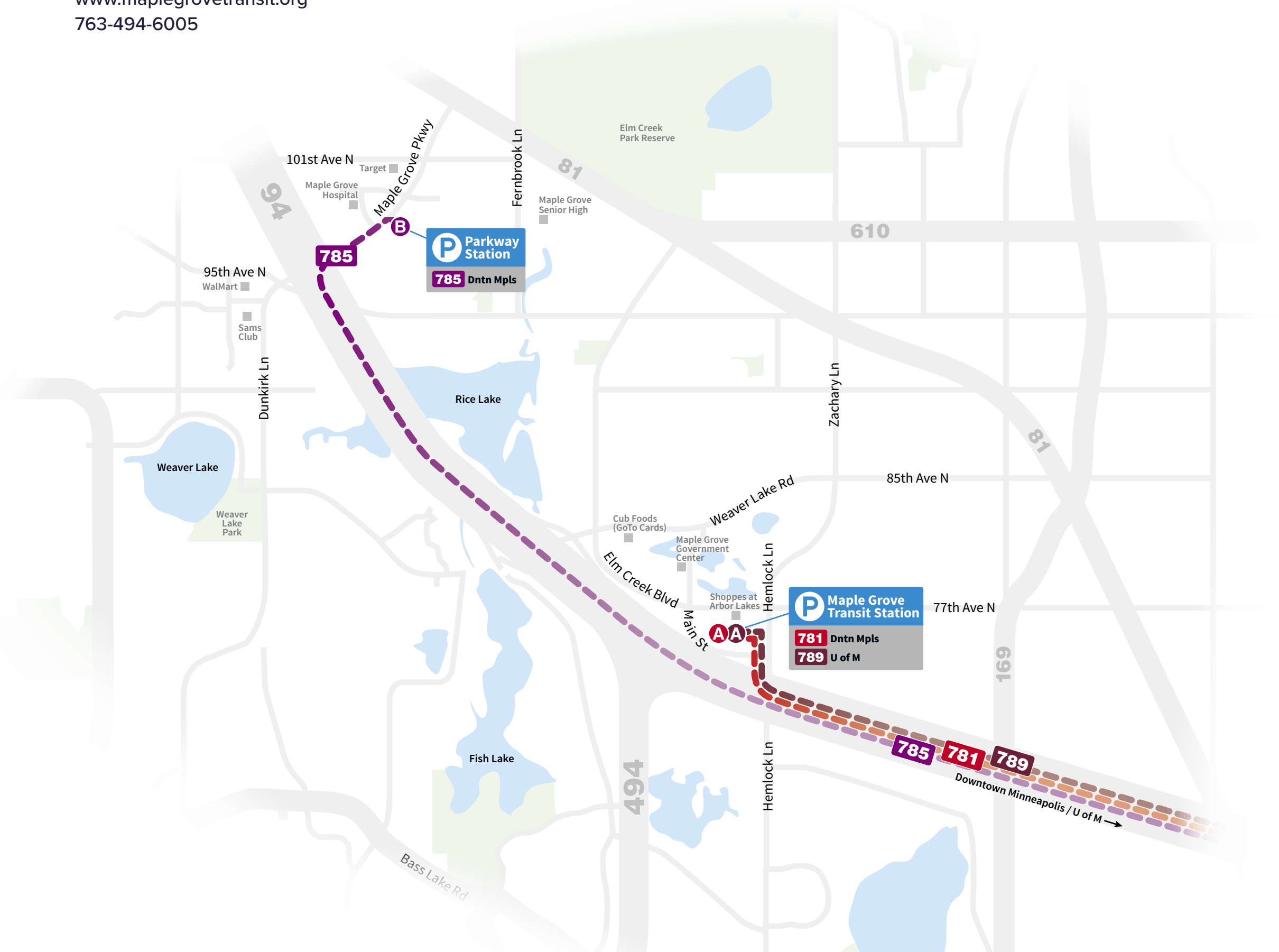
| Trip Number | U of M (pick-up times) | | | Maple Grove |
|-------------|-------------------------|----------------|------------|-----------------------------|
| | Oak St & Washington Ave | Northrop Plaza | Wiley Hall | Maple Grove Transit Station |
| PM 1 | 2:45 | 2:48 | 2:50 | 3:20 |
| 2 | 4:45 | 4:48 | 4:50 | 5:20 |

Shaded times indicate rush-hour fares

MAPLE GROVE TRANSIT EXPRESS

www.maplegrovetransit.org

763-494-6005



- Local Route**
Bus will stop at any safe location along this portion of a route.
- Express Route**
No stops along this portion of a route.
- 781**
Route number is displayed on bus above the windshield and/or door.
- A**
Timepoint Letter
Use these points to reference timetable. Buses will stop between timepoints.
- Park & Ride Lot**
Park free at these lots and ride the bus. See other side for addresses.

Downtown Minneapolis

Buses entering downtown on Marquette Avenue stop at bus stops with "D" signs.
Buses leaving downtown on 2nd Avenue stop at bus stops with "H" signs.

- Inbound from Maple Grove
- Outbound to Maple Grove
- Bus stops
- ⊕ Light-Rail Stations



Routes 781, 785, 789 Map and Schedule

See service suspension
Rider Alert on map.



Effective June 13, 2022

Welcome to Maple Grove Transit

Maple Grove Transit is a service offered by the City of Maple Grove providing weekday morning rush-hour express service to downtown Minneapolis with return service to Maple Grove in the afternoon rush hour.

There are two express routes serving downtown Minneapolis: 781 and 785.

Route 789 is an express route to the University of Minnesota.

Our frequent and convenient service allows for a hassle free and low-cost commute that is environmentally friendly and faster than traveling with your personal vehicle. Our clean and comfortable buses are equipped with free Wi-Fi service.

Transit Stations

Maple Grove Transit Station (Route 781 & 789)

Parkway Station (Route 785)

Our premier Transit Stations include FREE parking ramps and amenities such as:

- Indoor climate-controlled waiting lobby
- Canopy-covered bus pull-in lane
- Security cameras
- Restrooms
- Emergency phone



Minnesota Relay 711

Minnesota Relay 711 is a free service providing telephone accessibility to people who are hard of hearing, deaf, deafblind, or speech disabled. Dial 711 to Make a Relay Call, which is a toll-free, nationwide relay access number. Once connected to the relay service, inform the communications assistant of the type of relay call you wish to make (i.e. HCO, VCO, STS, Spanish, etc.).

How to Ride

Call a regional transit information representative at 612-373-3333 for help planning your trip, visit www.maplegrovetransit.org for more information, or use the online trip planner at www.metrotransit.org.

Reading your Schedule

Lettered circles on the route maps indicate "time points." Each time point is labeled with a letter that corresponds with the same time point in the trip timetable. Use these to gauge the best time to arrive at your bus pick-up location. Your bus stop may be between time points. Please be at your stop five minutes early.

Maple Grove Bus Stops

In Maple Grove, there are no signed bus stops on streets. Simply flag down your driver at any safe location along the route as the bus approaches. If it's dark, use a small flashlight to signal the driver. Get to your stop five minutes early.

Minneapolis Bus Stops

Bus stop signs indicate bus stop locations. All bus stops on Marquette and 2nd Avenue are signed with a letter. Maple Grove inbound trips serve the stops signed with the letter "D" on Marquette Avenue, and outbound trips serve the stops signed with the letter "H" on 2nd Avenue. Please be at your stop five minutes early.

Route numbers on Buses

Signs above the windshield and/or passenger door indicate route and trip numbers, so simply check the sign to make sure you're getting on the right bus. Sometimes, buses are used that do not display the MGT logo. When in doubt, check overhead signs, or ask the driver.

General Information

Bike racks are available on all buses.

No service on the following Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas.

Reduced service may be operated on the days before or after Independence Day, Thanksgiving, Christmas Day, and New Year's Day. Look for details in the Connect newsletter (available on buses and trains prior to these) Holidays or Rider Alerts at www.maplegrovetransit.org.

Free parking is available at all Park & Ride lots.

Fares & Passes

| | Rush Hours | Non-Rush Hours |
|------------------------------|------------|----------------|
| Adults | \$3.25 | \$2.50 |
| Seniors (65+) & Youth (6-12) | \$3.25 | \$1.00 |
| Persons with Disabilities | \$1.00 | \$1.00 |

Children age 5 and under ride free with a fare-paying customer (limit 3).

Disabled veterans ride free with VA "Service Connected" ID card.

Rush Hours: Monday–Friday 6:00-9:00am & 3:00-6:30pm
Fares are subject to change.

Paying your fare

On buses from Maple Grove, pay your fare as you board the bus.

On buses leaving downtown, pay the fare when departing the bus in Maple Grove.

Paying with cash

If paying in cash, board the bus prepared to pay the exact cash fare. The farebox takes bills and coins, but cannot make change.

If you need a transfer to ride another bus, ask the driver when you pay.

Bus Cards and Passes

To pay with a Go-To Card, Metropass, U-Pass or Go-To College Pass, touch it to the card reader as you board. Cards and Passes are available for purchase at the Maple Grove Cub Foods store, Metro Transit Service Centers, and at www.metrotransit.org. For costs and complete details, click on "Fares and Passes" at www.metrotransit.org.

Pay with Mobile App

You can use the Metro Transit app to buy mobile tickets right from your smartphone, which includes single use express fares for Maple Grove Transit. Go to www.metrotransit.org/app for details.

Park & Ride

Park for FREE and ride the bus

Maple Grove Transit Station
Serving Routes 781 and 789
12350 Main Street
(Two blocks west of Hemlock Lane)
• Parking ramp with 924-car capacity
• Restroom, bike rack, bike locker

Parkway Station
Serving Route 785
9870 Maple Grove Parkway
(East side of Maple Grove Pkwy across from Maple Grove Hospital)
• Parking Ramp with 800-car capacity
• Restroom, emergency phone, bike rack, bike locker

The City of Maple Grove is not responsible for theft or damage to vehicles parked at any Park & Ride locations. No overnight parking. Speed limits are 5 mph.



maplegrovetransit.org

763-494-6005

Guaranteed Ride Home

What if you need to leave work early?

It happens—sick kids need to be picked up; your boss asks you to work late at the last minute; there's a family emergency and you must leave work now.

With the free Guaranteed Ride Home program, Maple Grove Transit riders never have to worry about being stuck at work, when they really need to be somewhere else.

Participants can use a Guaranteed Ride Home up to four times per year or \$100 in value, whichever comes first. Use it on a bus or train and we'll reimburse your Go-To Card or pass for the fare you paid. Take a taxi, car-share, transportation network company (Uber, Lyft, etc.) or car rental trip, and you'll be reimbursed for the cost of the ride after you submit the receipt.

Guaranteed Ride Home will give you peace of mind, but you must be registered to participate. Get more details and register online today at www.metrotransit.org/grh.

Rider Alerts Via Notify Me

To receive Rider Alerts via e-mail and text, go to www.maplegrovetransit.org and click on Rider Alerts.

Emergency Notices and Information

In the event of an emergency (service cancellations, detours, etc.) related to Maple Grove Transit, information would be available in a voice mail message at 763-494-5994.

WCCO 830 will also announce service cancellations due to weather.

Commitment to Accessibility

Providing people of all mobility levels with access to our bus service and facilities is a commitment and a priority for the City of Maple Grove and Maple Grove Transit. All of our transit services and facilities are fully compliant with the American's Disabilities Act (ADA) and are fully accessible. A Complaint Procedure has been established to meet the requirements of ADA law. The complete Commitment to Accessibility policy and ADA Complaint Form can be found at www.maplegrovetransit.org or through the Transit Administrator at 763-494-6005 or transit@maplegrovetransit.org

Commitment to Fairness

The City of Maple Grove pledges that you will have access to all Maple Grove Transit programs, services and benefits without regard to race, color, national origin, sex, age, disability or socioeconomic status. The City of Maple Grove will not tolerate discrimination by its employees or entities it contracts with for products and services. These rights are guaranteed to you under Title VI of the Civil Rights Act of 1964. If you believe that you have been discriminated against in relationship to the Maple Grove Transit because of your race, color, national origin, sex, age, disability or socioeconomic status, you may file a written complaint with the City of Maple Grove at this address: City Administrator, City of Maple Grove, 12800 Arbor Lakes Parkway, Maple Grove, MN 55369

Have a Pleasant Journey

Follow these rules and guidelines to make everyone's ride better

Carry-on Items/Packages

Please hold all carry-ons or put them on the floor by your feet. Keep aisles clear and do not use empty seats for your packages. Drivers can refuse service to riders whose items present a safety hazard or cause inconvenience to other passengers.

Cell Phones

Out of courtesy to others, please set your phone to vibrate, or to ring quietly. Please limit the length of your calls, and keep your voice low as you share space with other riders.

Conversations

When talking with other riders on the bus, please keep your voice low as not to disturb other riders. Do not carry on conversations with the driver.

Headphones

Keep headphones at a low volume level to keep from disturbing fellow passengers.

Bus Exiting Procedures

Quick, efficient exiting begins with standees departing first, followed by seated passengers from front to back to ensure safety and order.

Transit Station Boarding

Form an orderly line inside the lobby starting from the east end. If the line gets too long, we ask that you not stand in the stairwells. Instead, form a wrap-around line along the divider ropes placed in the center of the lobby.

Priority Seating

If asked, please move from seats reserved for seniors and those with disabilities.

Beverages on Buses

Please transport your beverage in a sturdy container with a secure lid that will not spill if tipped. People standing cannot possess any type of beverage.

Capacity Disclaimer

Maple Grove Transit (MGT) cannot guarantee that every person who desires to park at the park-and-ride facilities will be able to obtain a parking stall. The number of parking stalls is a fixed quantity and are available on a first come, first served basis. MGT cannot guarantee that every person who desires to ride a specific bus or trip on any given day will be able to do so, due to buses having a fixed seating and standing capacity. Bus use is available on a first come, first served basis.



MY RIDE Service

The MY RIDE service is an advance reservation, local bus service. Reservations are available within 24 hours of your trip time and up to 30 minutes prior to your trip time. Standing Orders are available for work or repeat medical.

Rider Reservation Number: 763-493-2200

Service Hours: Monday - Friday from 6 a.m. to 6 p.m. and Saturday 7 a.m. to 4 p.m.

The service area is limited to the City of Maple Grove boundaries, plus service to or from:

- City of Osseo
- City of Brooklyn Park
- City of Brooklyn Center
- Robbinsdale Transit Center
- Crystal Shopping Center
- Plymouth Transit Center on Hwy 55
- West Health Campus in Plymouth
- CROSS Food Shelf in Rogers

Either your trip origin or destination must include a location within the city of Maple Grove.

Fares: A single ride cash fare is \$3.00. Cash Fares must be paid in exact cash fare. The 10-ride ticket or Token Transit mobile pass sells for \$20.00 (\$2.00/ride). You can purchase a single ride Token Transit mobile fare for \$2.00. The ten-ride ticket is sold at the Maple Grove Cub store. Download the Token Transit app and click on the MY RIDE logo to purchase the mobile fares.

Call 763-493-2200 to get setup to use the new online reservation system and mobile app.

More Info: www.maplegrovetransit.org/services/transit/my-ride



Customer Service
763-494-6005
Fax: 763-494-6421
Email: transit@maplegrovetransit.org
Website: www.maplegrovetransit.org
Transit Administrator
Maple Grove Transit
12800 Arbor Lakes Parkway
Maple Grove, MN 55369

Lost and Found
612-373-3333
Emergency Announcements
763-494-5994
Midwest Paratransit (ROUTE 789)
763-493-2200
Regional Transit Information
612-373-3333 (Metro Transit)
www.metrotransit.org

Service Disclaimer
All aspects of the bus service included in this brochure can be changed without a reprinting. Posted Rider Alerts at www.maplegrovetransit.org take precedence over the printed brochure.
MN Relay
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